National Integration Indicators: Aberdeen City

Outcome 1: People are able to look
after and improve their own health and
wellbeing and live in good health for
longer

Outcome 2: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community

Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected

Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

Outcome 5. Health and social care services contribute to reducing health inequalities

Outcome 6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being

Outcome 7. People using health and social care services are safe from harm

Outcome 8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide

Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services

Performance better than Scotland

Performance worse than Scotland but improved since last data point

Performance worse than Scotland - no improvement / no change in performance since last data point

No comparision to Scotland available (yet) or no comparison to IJB available (yet)

No data available

Outcome 1: People are able to look after and improve their own health and wellbeing and live in good health for longer

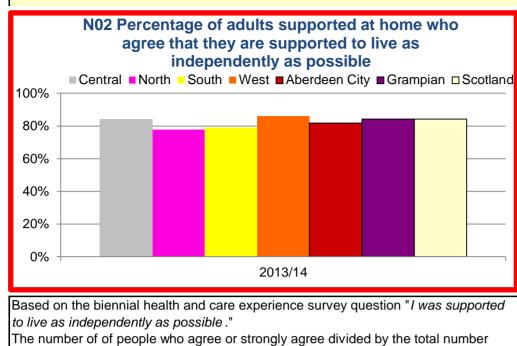
Aberdeen City

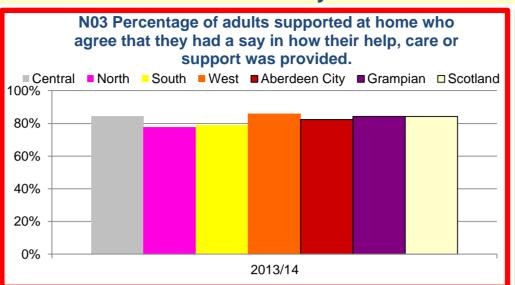


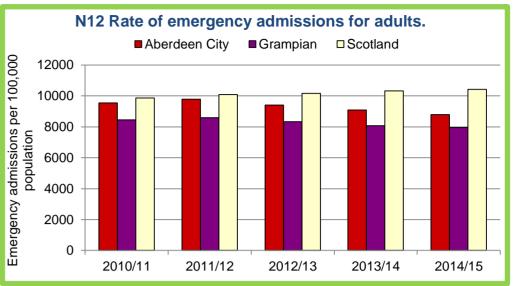
L28 Access to online resources / technology Not sure where to get this data L32 % people who agree with the statement 'l can influence decisions in my local area' Not sure where to get this data L32 % people who agree with the statement 'l can influence decisions in my local area' Not sure where to get this data L32 % people who agree with the statement 'l can influence decisions in my local area' Not sure where to get this data

Outcome 1: People are able to look after and improve their own health and wellbeing and live in good health for longer

Outcome 2: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community **Aberdeen City**





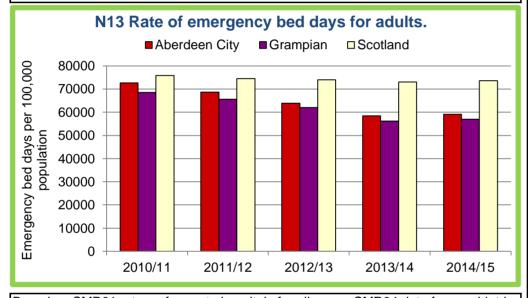


answering.

Based on agreement with the statement (Q36b) in the biennial health and care experience survey: "I had a say on how my help, care or suport was provided". The number of people who agree or strongly agree divided by the total number answering.

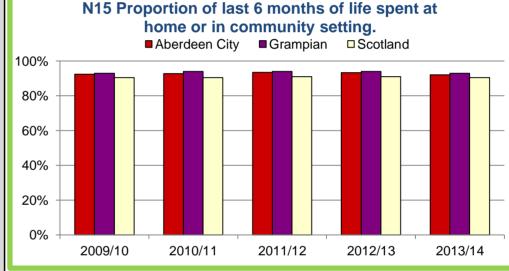
Based on SMR01 returns for acute hospitals for all age groups, SMR04 data for psychiatric hospitals is to be included in future. Note that further work will be done by ISD regarding this data source. - presumably to

allow data to be provided for adults only, potentially by locality and to include SMR04



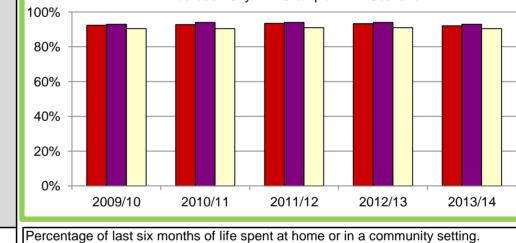
N14 Readmissions to hospital within 28 days of discharge.

This data is not currently available via ISD publications

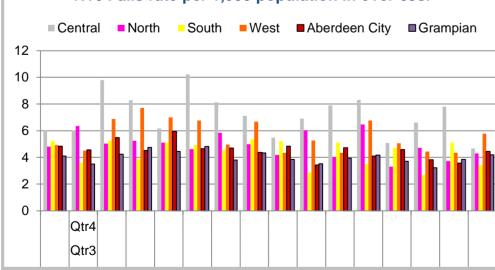


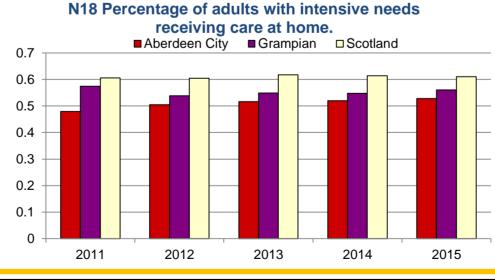
Based on SMR01 returns for acute hospitals for all ages. SMR04 data for psychiatric hospitals is to be included in future.

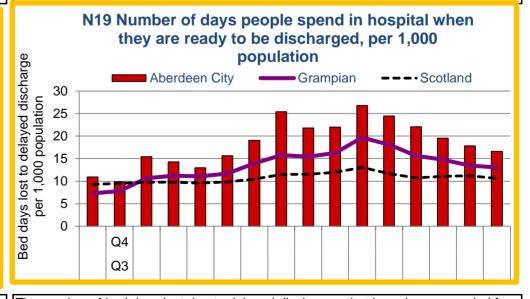
Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04



N16 Falls rate per 1,000 population in over 65s.



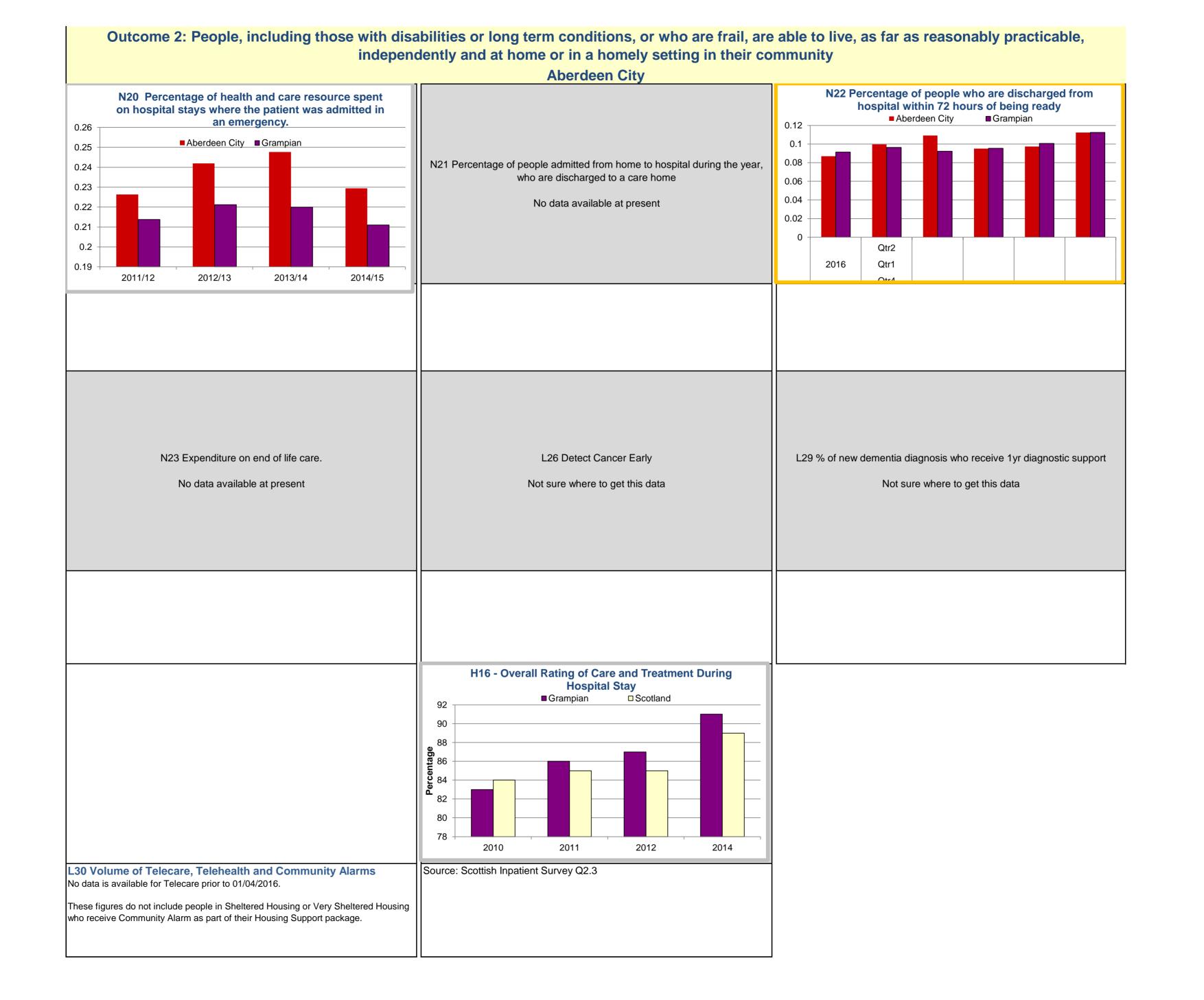




Percentage of people aged 18 and over with long-term care needs who recieved personal care at home.

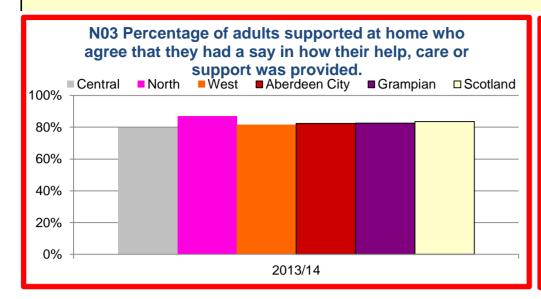
The number of adults (18+) recieving personal care at home or direct payments for personal care, as a percentage of the total number of adults needing care.

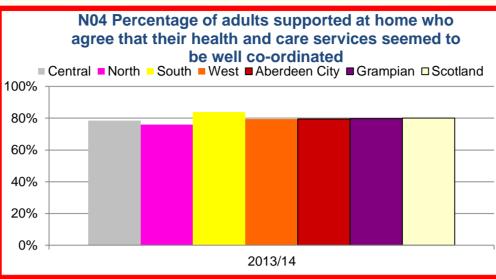
The number of bed days lost due to delayed discharges that have been recorded for people resident within the Local Authority area, per 1,000 population in the area

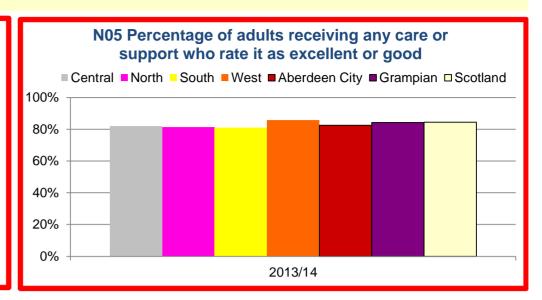


Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected









Based on agreement with the statement (Q36b) in the biennial health and care experience survey: "I had a say on how my help, care or suport was provided". The number of people who agree or strongly agree divided by the total number answering.

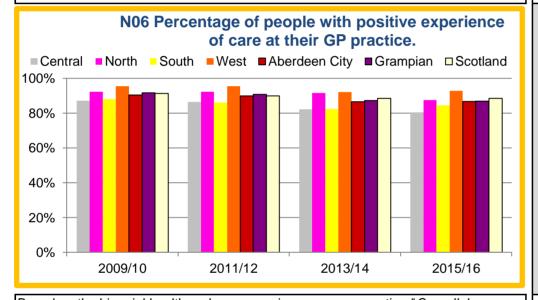
Based on the biennial health and care experience survey question "My health and care services seemed to be well co-ordinated"

The number of people answering that they agree or strongly agree diveded by the

total number answering.

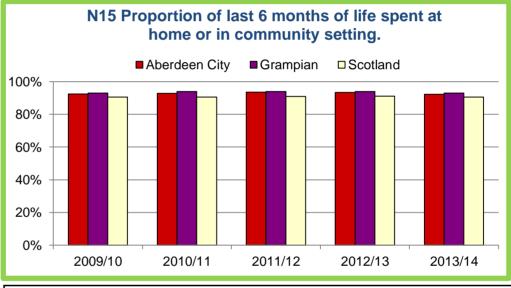
Based on the biennial health and care experience survey question "Overall, how would you rate your help, care, support services?"

The number of people answering excellent or good, divided by the total number answering the question.



N14 Readmissions to hospital within 28 days of discharge.

This data is not currently available via ISD publications



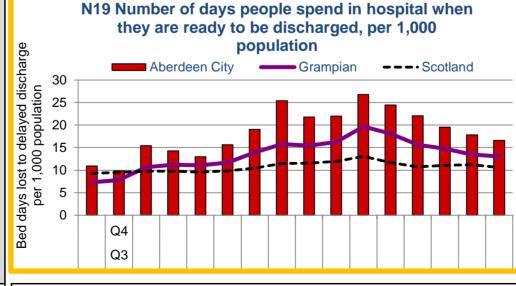
Based on the biennial health and care experience survey question "Overall, how would you rate the care provided by your GP practice?"

The number of people answering excellent or good, divided by the total number answering the question.

Percentage of last six months of life spent at home or in a community setting.

N17 Proportion of care services graded 'good' (4) or better in Care Inspections.

2015/16



0.12
0.1
0.08
0.06
0.04
0.02
0
Qtr2

2016

Qtr1

N22 Percentage of people who are discharged from

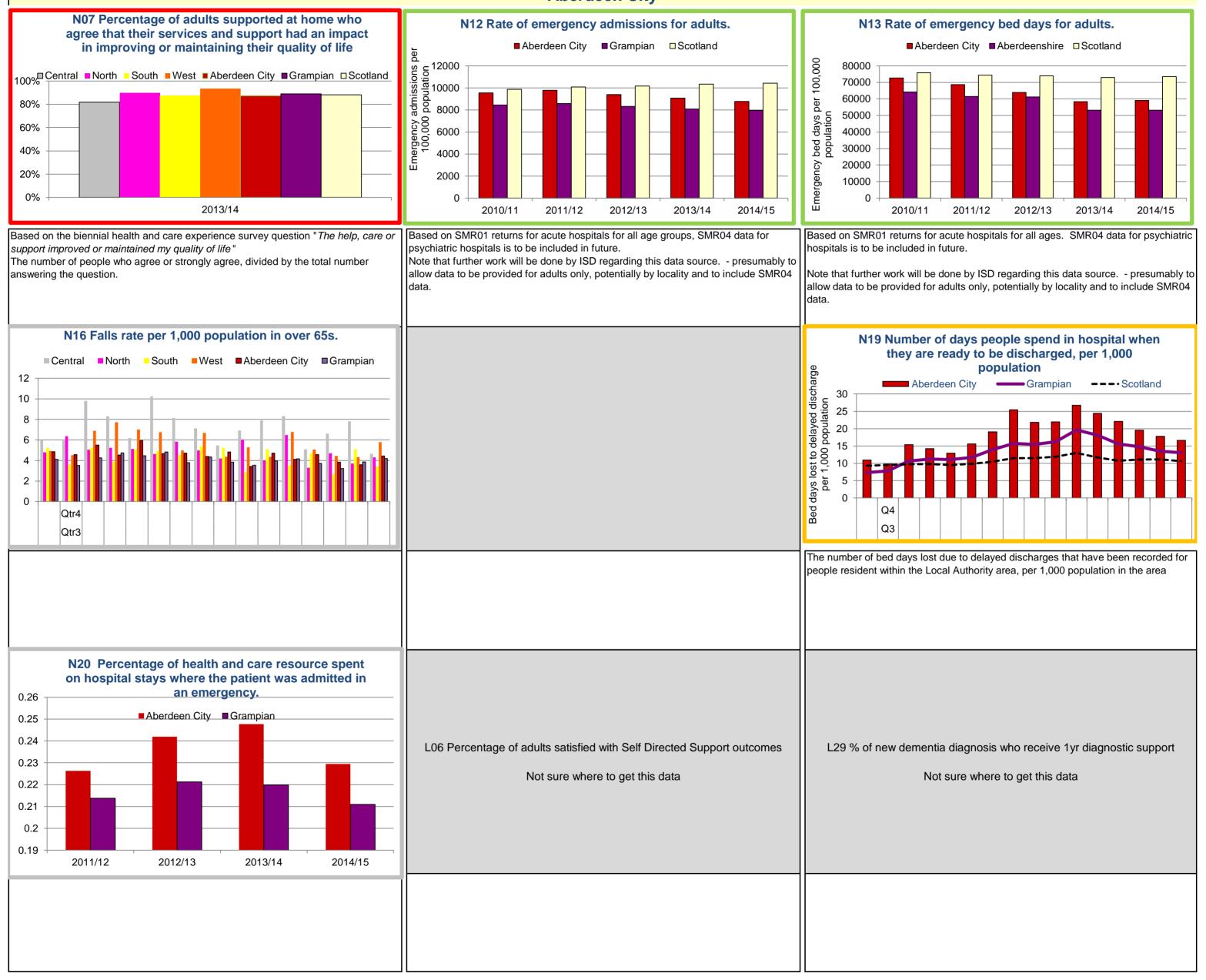
hospital within 72 hours of being ready

Source: Care Inspectorate Publicatons

The number of bed days lost due to delayed discharges that have been recorded for people resident within the Local Authority area, per 1,000 population in the area

Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected				
Aberdeen City				
N23 Expenditure on end of life care. No data available at present	L06 Percentage of adults satisfied with Self Directed Support outcomes Not sure where to get this data	L07 Variety of complaints Not sure where to get this data		
L08 % complaints responded to within 20 working days Based on information collected by Aberdeenshire Council Feedback Team.	L09 Time to resolve complaints Not sure where to get this data	L22 Percentage of adults who use care support and help services who feel they've been treated with respect Central North South West Aberdeen City Grampian Scotland 80% 60% 2013/14 2015/16 Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about your care, support and help services excluding the care and help you get from friends and family over the past 12 months? I was treated with respect." The number of people who agree or strongly agree, divided by the total number answering the question.		
L23 Percentage of adults who use care support and help services who feel they've been treated with compassion and understanding Central North South West Aberdeen City Grampian Scotland 80% 60% 40% 20% 2013/14 2015/16	L31 Percentage of people who took account of the things that matter to me Central North South West Aberdeen City Grampian Scotland 80% 60% 40% 20% 2013/14 2015/16	L32 % people who agree with the statement 'I can influence decisions in my local area' Not sure where to get this data		
Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about your care, support and help services - excluding the care and help you get from friends and family - over the past 12 months? I was treated with compassion and understanding." The number of people who agree or strongly agree, divided by the total number answering the question.	Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about your care, support and help services - excluding the care and help you get from friends and family - over the past 12 months? People took account of the things that matter to me. " The number of people who agree or strongly agree, divided by the total number answering the question.			

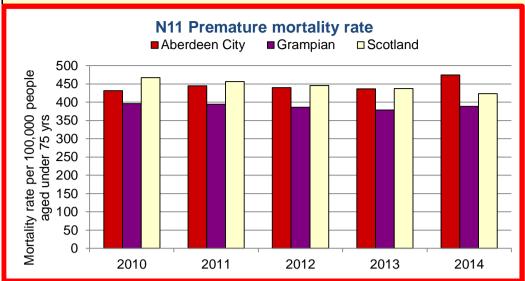
Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services Aberdeen City

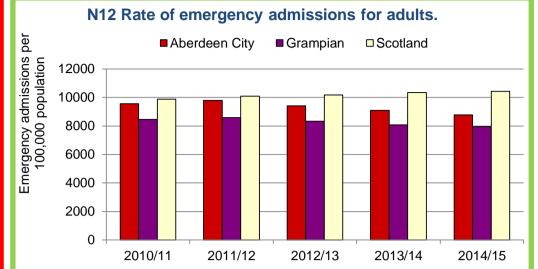


Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services			
Aberdeen City			
L30 Volume of Telecare, Telehealth and Community Alarms No data is available for Telecare prior to 01/04/2016.			
These figures do not include people in Sheltered Housing or Very Sheltered Housing who receive Community Alarm as part of their Housing Support package.			

Outcome 5. Health and social care services contribute to reducing health inequalities

Aberdeen City





L32 % people who agree with the statement 'I can influence decisions in my local area'

Not sure where to get this data

European Age-Standardised mortality rate per 100,000 for people aged under 75 in

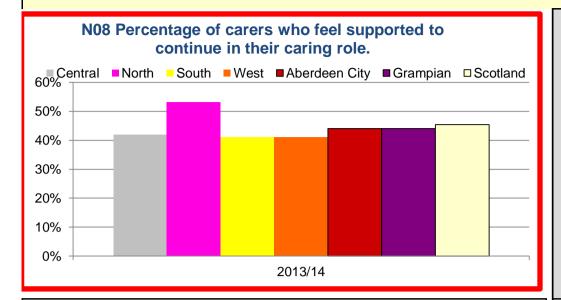
European Age-standardised mortality rates are calculated by applying the age-specific rates for Scotland to the European Standard Population and expressed per 100,000 persons per year.

Based on SMR01 returns for acute hospitals for all age groups, SMR04 data for

psychiatric hospitals is to be included in future.

Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

Outcome 6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being Aberdeen City



L05 Percentage of unpaid carers who are offered support

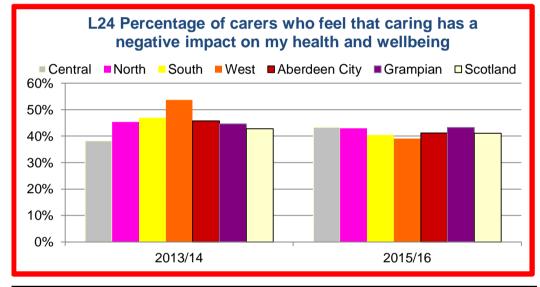
Not sure where to get this data

L10 Percentage of carers satisfied with their level of involvement in the design of service user care packages

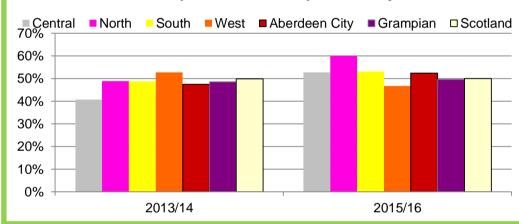
Not sure where to get this data

Based on the biennial health and care experience survey question "I feel supported to continue caring"

The number of people who agree or strongly agree, divided by the total number answering the question.



L25 Percentage of carers who feel they have a say in the services provided for the person they look after



Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about how you feel as a carer most of the time? Caring has had a negative impact on my health and wellbeing"

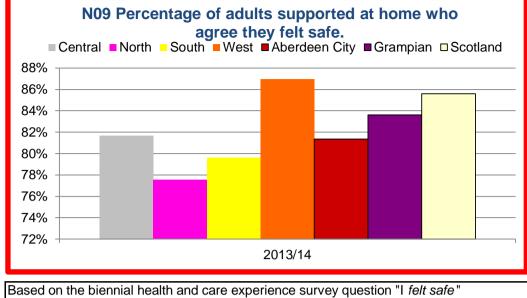
The number of people who agree or strongly agree, divided by the total number answering the question.

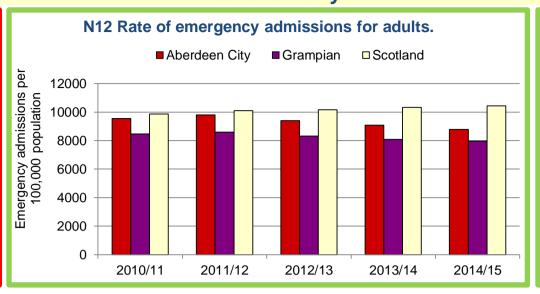
Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about how you feel as a carer most of the time? I have a say in services provided for the person I look after."

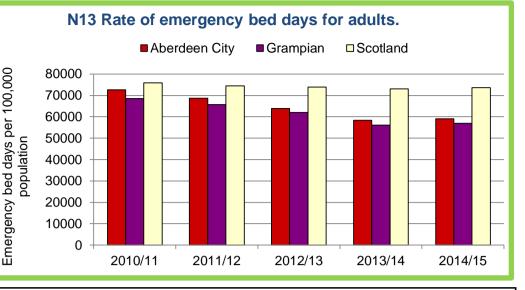
The number of people who agree or strongly agree, divided by the total number answering the question.

Outcome 7. People using health and social care services are safe from harm

Aberdeen City







The number of people who agree or strongly agree, divided by the total number answering the question.

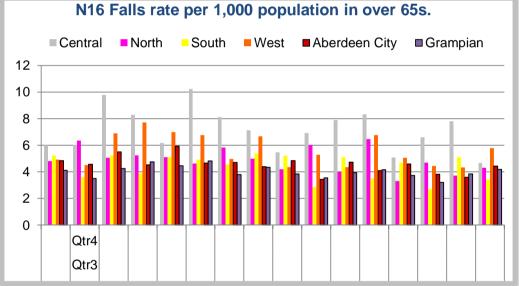
Based on SMR01 returns for acute hospitals for all age groups, SMR04 data for psychiatric hospitals is to be included in future. Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

Based on SMR01 returns for acute hospitals for all ages. SMR04 data for psychiatric hospitals is to be included in future.

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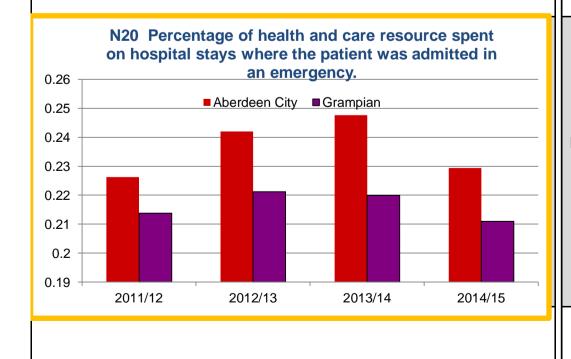
N14 Readmissions to hospital within 28 days of discharge.

This data is not currently available via ISD publications



Falls Group. Data for over 65s who have been admitted as an emergency due to a fall

Source: Care Inspectorate Publications

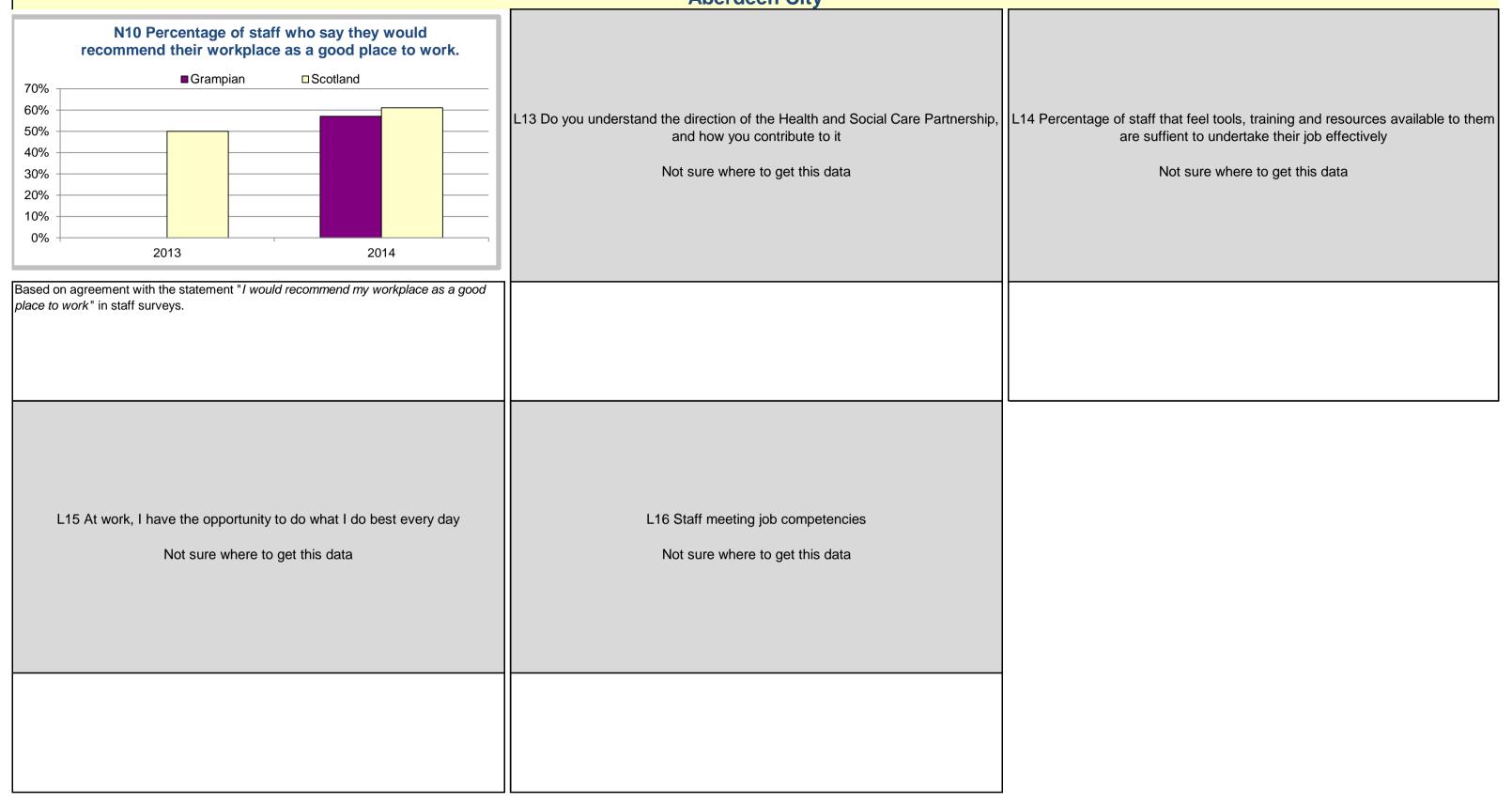


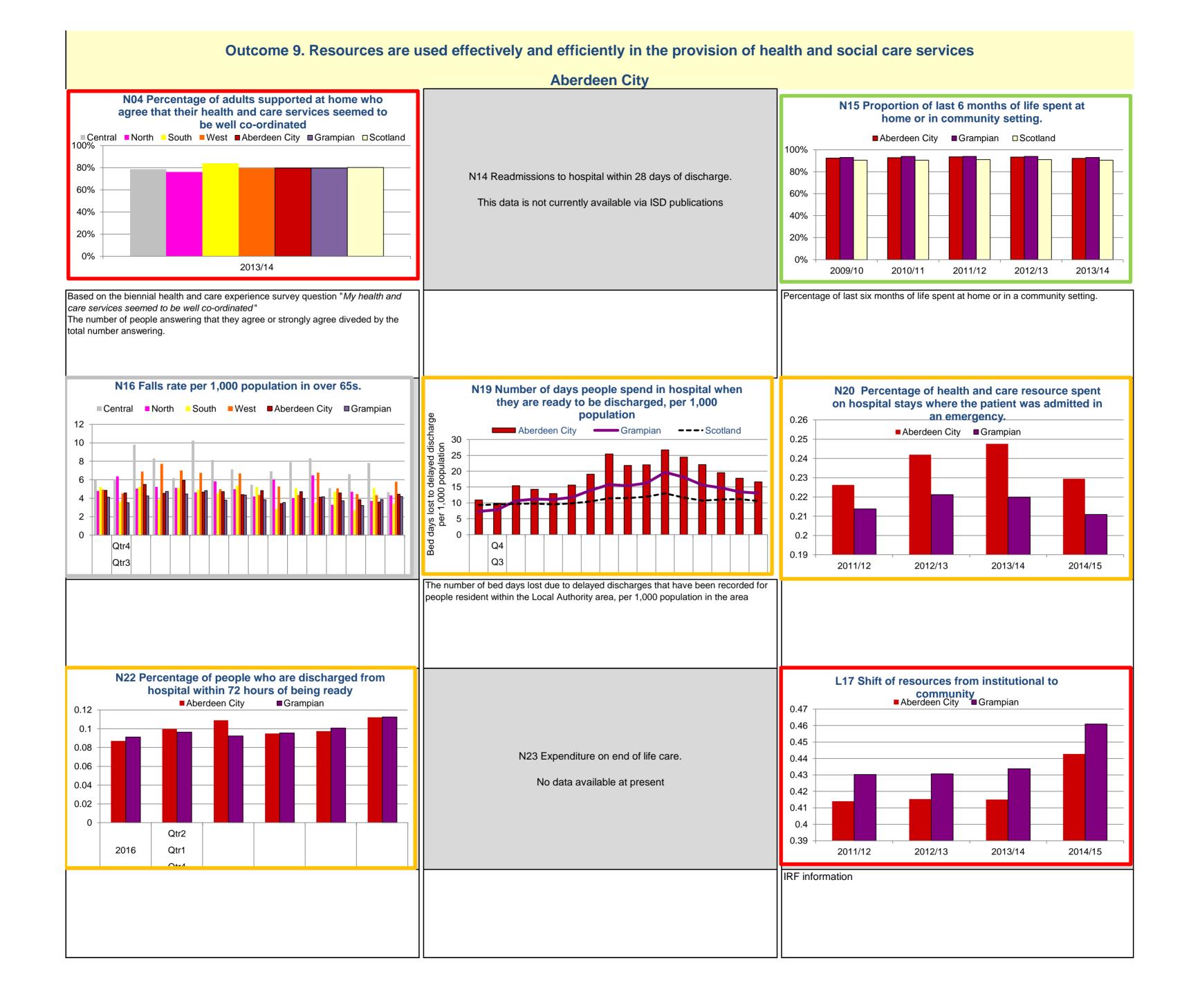
L11 Percentage of adult protection cases screened within 24hrs of notification Not sure where to get this data

L12 Number of people who have had a falls assessment, individualised management plan agreed

Not sure where to get this data

Outcome 8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide Aberdeen City





Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services Aberdeen City			
	L19 Use of agency / banked hours Not sure where to get this data	L20 Per capita weighted cost of accumulated bed days lost to delayed discharge Not sure where to get this data	
IRF website information - need partnrship level. (44%)	Eunice / John Tait - to be contacted.	Contact Emma Watson	
L21 Achieving balanced budgets Not sure where to get this data			